



WARRANTY ON SOUTHWIRE CONTRACTOR EQUIPMENT

What Does This Warranty Cover?

Limited Lifetime Warranty on Contractor Equipment

Under Southwire's Contractor Equipment Limited Lifetime Warranty, Southwire Company, LLC will warranty any and all product defects for the life of the equipment which is found to be caused by manufacturer defects. Rope, blades, dies, and draw studs and manufacturer defects relating to a product's motor are not covered by this Limited Lifetime Warranty. Under this Limited Lifetime Warranty, Southwire Company, LLC will not warranty items to include normal wear and tear resulting from product use, nor does it cover damage arising out of misuse, abuse, modification, and/or improper product maintenance. This warranty also does not cover Southwire Contractor Equipment products that have been modified by any party other than Southwire Company, LLC or its authorized third party designee. This Limited Lifetime Warranty is not transferrable to or enforceable by any person other than the product's original end user.

Limited Five-Year Warranty on Product Motors

Under Southwire's Contractor Equipment Limited Five-Year Warranty on product motors, Southwire Company, LLC will warranty any and all product motor defects that are found to be caused by manufacturer defects. Under this Limited Five-Year Warranty, Southwire Company, LLC will not warranty product motors to include normal wear and tear resulting from product use, nor does it cover damage arising out of misuse, abuse, modification, and/or improper product maintenance. This warranty also does not cover Southwire Contractor Equipment products that have been modified by any party other than Southwire Company, LLC or its authorized third party designee. This Limited Five-Year Warranty is not transferrable to or enforceable by any person other than the product's original end user.

Limited One-Year Warranty on Rope, Blades, Dies, and Draw Studs

Under Southwire's Contractor Equipment Limited One-Year Warranty, Southwire Company, LLC will warranty any and all product defects which are found to be caused by manufacturer defects. Under this Limited One-Year Warranty, Southwire Company, LLC will not warranty items to include normal wear and tear resulting from product use, nor does it cover damage arising out of misuse, abuse, modification, and/or improper product maintenance. This warranty also does not cover Southwire Contractor Equipment products that have been modified by any party other than Southwire Company, LLC or its authorized third party designee. This Limited One-Year Warranty is not transferrable to or enforceable by any person other than the product's original end user.





Southwire™

WARRANTY

CONTRACTOR EQUIPMENT

Exclusion of Incidental, Consequential, Indirect, Special and Punitive Damages

SOUTHWIRE MAKES NO WARRANTY THAT SOUTHWIRE CONTRACTOR EQUIPMENT PRODUCTS WILL BE MERCHANTABLE OR FIT FOR ANY PARTICULAR PURPOSE. SOUTHWIRE MAKES NO OTHER WARRANTY, EXPRESSED OR IMPLIED, OTHER THAN THE RELEVANT WARRANTY SPECIFICALLY SET FORTH IN THIS WARRANTY SECTION. SOUTHWIRE WILL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES FOR ANY BREACH OF THIS LIMITED LIFETIME WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Warranty Claim Information/How Do You Get Service?

For all warranty, customer service, and product return authorizations and inquiries, please contact Southwire's Tools & Assembled Products Division at:

Southwire™ Tools & Assembled Products Division

840 Old Bremen Road

Carrollton, GA, 30117

Phone Number: 1.855.SW.Tools

1. All warranty claims must be approved by Southwire's Tools & Assembled Products Warranty Department prior to return of product. If Southwire determines that a product is defective, Southwire will, at its option, repair or replace defective products or defective product components, free of charge.
2. Upon approval, Southwire will issue a Product Return Authorization Form which will include instructions on how and where to return the product. **The product serial number and the original date of delivery must be set forth on the Product Return Authorization Form.**
3. Southwire will cover standard freight charges (FedEx Ground rate) incurred in connection with products that Southwire ultimately determines to be defective.
4. All defective components and defective products that Southwire replaces under these Warranties will become Southwire's property and will be retained by Southwire.

Fixing Your Product When it is Out of Warranty

Southwire is happy to provide information about where a purchaser can send a product for repair at consumers' own expense, please contact 1.855.SW.tools or visit www.southwiretools.com/tools/home.do for more information about servicing for Southwire Products.



Southwire™

1-855-SWTOOLS
(855-798-6657)

**BUILT FOR DURABILITY.
BUILT FOR RELIABILITY.
BUILT FOR WORK.™**

Southwiretools.com

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